

Complaint Investigation Report

NC Dept. of Environmental Quality
Division of Air Quality

County: Cumberland
Region: FRO
Suspect: Fay Block Company
Facility ID# 2600033
Record # 27040

Regional Investigator: Cole, Jeffrey
Regional Co-investigator: Loehman, Joshua
Partner Agency:
Date Complaint Received: 01/19/2024
Received By: Carter, Heather
Date assigned: 01/19/2024

Suspect: Fay Block Company
Suspect Contact: Richard (Bob) Allen, Jr.
Physical Location: 130 Builders Blvd - Fayetteville
Mailing Address: 130 Builders Boulevard
City/State/Zip: Fayetteville NC 28302-1867
Telephone: (910) 323-9198
Alternate Telephone:

Investigation date: 01/19/2024
Follow-up date:
Report submit date: 01/23/2024

Complainant: Andrew Bryant
Complainant Address: 1020 George St.
City/State/Zip: Fayetteville NC 28301
Telephone (H): (910) 574-4843
Telephone (W):
Call Back Required? No Response Requested

Complaint type: DUST
Complaint description: Dust complaint about Fay Block Company

Situation Dangerous:
Occurring Now: Yes

Violation documented:
NCFS Permit:

Signature:  *SQL* Report Date: 1/23/24

Comments:

On Friday, 19 January 2024, at approx. 4:45pm, Heather Carter of DAQ received a dust complaint from Mr. Andrew Bryant of 1020 George St, Fayetteville, Cumberland. Mr. Bryant stated that there is a "sandstorm" type dust situation going on right now at the corner of North Street and George Street in Fayetteville. Ms. Carter put him on hold to mobilize DAQ staff to investigate immediately since it is reportedly occurring right now. When Ms. Carter resumed the conversation with Mr. Bryant, he stated that Fay Block causes dust to impact the neighborhood frequently. Ms. Carter stated that DAQ staff were on their way to investigate and he stated that they should be able to still see it now.

Directions:

From FRO, head north on Green St. toward Mason St. for 0.2 miles. Continue onto Ramsey St. for 1.0 mile, then turn right onto Builders Blvd (facility entrance is on the right at the stoplight intersection). Office building is straight ahead (gone too far if you cross over railroad tracks).

History:

The last dust complaint received for Fay Block Company was on 1 March 2017 which was generated from an A16 inspection when dust was observed as the facility's wet suppression truck was inoperative and facility was waiting for parts.

Summary of investigation:

19 January 2024, at approx. 4:55pm Jeffrey Cole, and Joshua Loehman, both of FRO DAQ, drove out to George Street near North Street in Fayetteville. Fay Block Company was observed just beyond the tree line next to George St. Winds were roughly from the NE to the SE 16 mph. During our observation, no dust was observed. There were also no indications of dust accumulated at the intersection of Byrd St. and George St., adjacent to the complainant's address and bordering the facility.

Conclusion:

No dust was observed at the complaint's noted location within 10 minutes of receiving the complaint. Consider the complaint closed. If future complaints are received they will be investigated.